



Quality Policy

Scope: Environmental Cleansing, Waste Processing and Waste Management Services

We are committed to maintaining our accredited ISO 9001:2015 and ISO 14001:2015 quality and environmental management systems, incorporating all requirements except clause 8.3 Design and Development in ISO 9001:2015 which is excluded from the system due to the use of equipment and processes of known capability to satisfy known customer needs.

Our Quality Management System forms part of an Integrated Management System that implements this quality policy, our Objectives and Key Performance Indicators and encourages a culture of continual improvement, which is regularly reviewed by senior management to ensure its continuing effectiveness and suitability.

It is our policy to grow the business through delivering consistent, flexible services satisfying our customers' needs and maximising our potential in our markets and managing the requirements of interested parties.

Delivery: Striving for superior performance, achieving challenging objectives and profitably growing the top line in a creative, collaborative and innovative way.

Inspirational Leadership: Demonstrating passion for the business; developing, communicating, sharing and acting upon a meaningful vision for the future.

Proactive with people: Leading by example, uncompromising in the drive for improved performance and management of under-performance, supportive in the development of others, encouraging talent and creating opportunities for people to learn.

Integrity: Ensuring that business dealings are conducted in accordance with our rules and policy documents and in an ethical manner, demonstrating respect for others within a diverse cultural environment, that does not tolerate prejudice or discrimination.

Commercial Focus: Displaying a clear understanding of our customers and recognising the need for change and adding value.

A handwritten signature in blue ink, appearing to read 'Martin Smith', written in a cursive style.

Martin Smith

Chief Executive

31st October 2022