



Sweeptech Environmental Services LLP  
Unit 37 Firstrand Park Estate  
Henfield Road  
Albourne  
BN6 9JJ  
Tel 01273 491171  
Fax 01273 495901  
www.sweeptech.co.uk

## **Quality Policy**

It is our policy to grow the business through delivering consistent, flexible services satisfying our customers' needs and maximising our potential in our markets.

This policy is underpinned by our Key Performance Values:

**Delivery:** Striving for superior performance, achieving challenging objectives and profitably growing the top line in a creative, collaborative and innovative way;

**Inspirational Leadership:** Demonstrating passion for the business; communicating, sharing and acting upon a meaningful vision for the future;

**Proactive with people:** Leading by example, uncompromising in the drive for improved performance and management of under-performance, supportive in the development of others, encouraging talent and creating opportunities for people to learn;

**Integrity:** Ensuring that business dealings are conducted in accordance with our rules and policy documents and in an ethical manner, demonstrating respect for others within a diverse cultural environment, that does not tolerate prejudice or discrimination;

**Commercial Focus:** Displaying a clear understanding of our customers and recognising the need for change and adding value.

We are committed to maintaining our accredited ISO 9001 and 14001 quality management systems, incorporating all requirements, which supports this quality policy and our Key Performance Values and encourages a culture of continuous process improvement throughout the business.

Our Quality Policies are regularly reviewed in order to ensure its continuing suitability.

A handwritten signature in blue ink, appearing to read "Martin Smith", is written over a light blue horizontal line.

Martin Smith  
Chief Executive

10<sup>th</sup> January 2011